

FAQs

Patients

1. What treatment options at AKUH are covered under welfare?

Needy patients requiring hospital, clinic, diagnostic and laboratory services may apply for welfare support.

2. What is the process by which zakat is disbursed to mustehiq patients?

The process is below:

- After consulting the physician, the patient receives an estimate for the cost of his/her treatment. If the patient is unable to afford the treatment, he/she visits the Patient Welfare Office.
- The patient is assessed for their ability to pay for treatment and is asked to share relevant documents on the same day.
- A few additional questions are asked to assess the patient's eligibility to receive zakat.
- Financial support is provided from PBS as well as from the Patient Welfare Programme.

2. Is the welfare patient expected to contribute any amount towards their treatment?

The patient is assessed for their ability to pay for treatment and is expected to contribute a minimum amount towards the treatment.